

# SEPA Environmental Event Report

Elms Event Number	ENV/0893809	Notification Number	1
Event Description	2 sisters odour complaint		

**Reported By**

Surname	Origin	Public Complainant
Forename	Affected Medium	Air
Organisation Name	Investigating Team	Falkirk, Alloa, Stirling and Perth
Address 1	Investigating Officer	
Address 2		
Address 3		
Town		
Post Code		
Tel No		
Fax No		
Email Address		

**Receiving Officer**

Time Received	11:36:00	Time Responded	12:00:00
Date Received	30-JUL-18	Date Responded	30-JUL-18
		Within 24?	Yes

**Location****Located Notifiers Address?** Yes**Date Event Occurred** 30-JUL-18

Site Name	2 Sisters Poultry Limited, Coupar Angus	RSA Site?	No
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**Catchment**

Mental H&S Assessment	Low
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Assessment Description	
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Impact	Category 4 - Other	Type	Odour
Cause	Unknown	Sector	Industry
Source	IPC / PPC part A	Sepa Activity	PPC
Potential Hazard		Farm Name	
Complainants Notified?	Yes	Details	1st complainant was. 2nd complainant - equested no call back needed.

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**Action** SCC email sent to EPI inbox 11:36 30/7/2018 reporting a call from ( today (30/07/2018) an odour issue  
**Description** on 29/07/2018 suspected to be from 2 sisters Coupar Angus. The report detailed the odour was detected outside the  
Noticed the odour mostly on sundays and warmer weather.  
The odour was described as a rotten flesh & meaty smell. Unpleasant. strength 3. has stopped  
going to the co-op next to the site due to the odour. also advised that it is hit or miss as to whether the odour will be  
present. advised no odour at present. has noticed that odour is present on Sundays & thinks it may be linked to  
a process that the site conducts on a sunday. Weather: wet, warm and breezy. asked for a call back. also  
asked if anyone has recently reported the odour?

30/7/18 14:00hrs could not recall the exact time melt the odour only that it  
was early afternoon. I asked if there was an odour at present said no. asked if many people had complained  
& so i said that this is the first odour complaint we had received in a number of weeks. expressed that people were  
probably fed up reporting it as nothing ever gets done. I advised that new odour abatement measures had been put on  
site and that we are continually working with the site. Odour complaints can be reported to us & also to the site.  
asked about the new extension- i advised that this new facility was not a new process as such but a facility to help re-  
package in different forms what they do have. I advised that i would contact the site & enquire if anything happened on  
site / deliveries etc which may account for the odour. As a SEPA officer did not attend i advised that we were unable to  
substantiate the complaint but that it would be logged and highlighted to the site.

14:55- emailed the site & so i directed the email to

31/7/2018 10:37am replied by email to advise that she was unable to identify what the possible odour may have been.  
They did not have any blood or sludge pick up on sunday at all & factory was running as normal, nothing unusual was  
performed during the day.

31/07/2018 10:40am Complaint received ( ) via SCC email regarding odour complaint. The  
report advised of a vile smell-rotten smell. 4/5 today- yesterday was much worse. Smell there all the time but coming  
& going in intensity. Last night 30.7.2018 at 19:30hrs - no pattern to smell happening. smell same as before just stronger.  
Weather dry, mild, slight breeze. Caller advised she did not want call back.

31/07/2018 12:30 telephoned & then emailed at 2 sisters to advise we had received another complaint. I passed  
on details of the odour complaint & advised i was coming out to do an odour assessment & would like to meet on site  
after.

13:30-14:15hrs Coupar Angus to start odour assessment. Weather dry 15C wind varying from gentle to fresh breeze.  
Details of ass in working file. Main points  
odour detected moderate in intensity- duration 1/2 whiff/sporadic in duration. Sidlaw Cr area slight  
odour detected. Co-op moderate intensity odour detected all odours did not linger. Not offensive but observed.

14:15hrs went on site 2 sisters -meet with and the sites General Manager. discussed recent odour complaints. I  
advised although no offensive odours detected/substantiated i thought more could be done to with the lairage & the  
extractor fans. Site GM going to investigate this further & get back to me. On other matters a new pump (along with a  
new standby pump purchased) had been installed following feather incident to STW. All well with CO2 supplies

NFA in this instance no offensive odour substantiated. On-going work with the site to manage odour issues.  
Complainants updated where required.